

Security & System Overview

SchoolPickupLine is a browser-based pickup queue and communication system for authorized school personnel. This overview summarizes the platform, data practices, access controls, and operational boundaries used for school or district review.

Platform and hosting

SchoolPickupLine uses Cloudflare-hosted infrastructure as part of its web application and backend environment. The service is intended to be accessed over HTTPS so data is encrypted in transit between user devices and the application.

Role-based access

SchoolPickupLine uses distinct access levels so authorized school users can be limited to the functions appropriate for their responsibilities. Current role levels include Display, Entry, Staff, and Admin.

Credential handling

Passwords are handled using password hashing rather than storage of plain-text passwords. Schools remain responsible for controlling their user accounts and disabling access that is no longer needed.

Student and operational data

SchoolPickupLine uses school-provided information only to provide, secure, maintain, and support the service. Typical data includes student names, grades, pickup tags, sibling and carpool relationships, authorized-user information, pickup activity, and school configuration settings.

Records and accountability

The system supports pickup history and a separate read-only event log to provide administrative visibility into key pickup and system activity.

Data ownership and end of service

The school or district retains ownership and control of its data. Export or deletion may be requested at the end of service, subject to applicable agreements, legal requirements, and operational needs.

Operational boundary and student safety

SchoolPickupLine is a queue-management and communication tool. The school or district remains responsible for student supervision, custody and authorized-pickup verification, actual student release, traffic and vehicle management, emergency procedures, and all physical-safety decisions.

Support contact

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Questions about security, data handling, or district/vendor review